Philips 6000 series 3D Ultra-Slim Smart LED TV 47PFL6008S 119 cm (47") Easy 3D DVB-T/T2/c/s/s2 with Ambilight 2-sided XL and Pixel Precise HD 47PFL6008S/12 QFU1.2ELA

Service information

Reference no.: SCC_III033

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Symptom

Fusion 2k13 TV set has no AmbiLight function after SSB replacement.

AFFECTED: Fusion 2k13 TV sets based on chassis QFU1.2E. SSB has been replaced.

INFO: After switching the TV set on, the AmbiLight (AL) is not working or switches off after a few seconds.

Probably, the AL fuse on the replaced SSB is blown. A short circuit may have occurred on the replacement SSB at the moment the modules were reconnected while SSB power was already ON.

SOLUTION:
Call Centers: Direct the customer to contact Work Shop according local practice.
Work Shops: Check the AmbiLight wiring and fuse and replace if nescessary:
1. Check the AL wiring for squeezed or bad connected cables.
2. Check the AL fuse (position 1UA2), which is located near connector 1M90 as shown on picture:



Note that the AL fuse is NOT located near the AL connector (see following picture)!



3. Replace the AL fuse if blown.

REMARK: To avoid the AL fuse is blown, always make sure the TV set is disconnected from power before connecting any AL cable to the SSBI

REFERENCE:

HISTORY: 2015-07-29: Introduction